House Rules

1. Check Out
   Check out is 12pm. Inquire at the Front Desk before 12pm in regard to a late check-out or to extend your booking.

2. Smoke Outside
   Freehand has a strict no-smoking policy. The minimum charge is $250 per night for smoking in the room. There will be a $500 charge for tampering with a smoke detector.

3. In Case of Fire
   If you hear the fire alarm, leave your room and head to the nearest fire exit immediately. To be on the safe side, get familiar with our fire evacuation sign.

4. Use Your Assigned Bed and Locker
   The front desk has assigned you a specific bed and locker. Bed and locker number are the same. An additional charge will be added should you not comply.

5. Freehand is always here for you
   If you ever need anything, just head down to Reception - we are here for you 24/7.

6. Respect your Roommates
   Our social areas are there for you to hang with your friends and have a good time. Non-guests are not allowed in the room. Be respectful of your roommates and keep the noise down and lights low. Use headphones for all devices.

7. Keep it Clean & Tidy
   Need a refresh? Just ask Reception for fresh towels. Maximum of 2 luggage items per person and no big electronic items. Your possessions should not be blocking walkways, cabinets, ladders or doors. Please be respectful and clean up after yourself.

8. Safety First
   Your comfort and security is our highest priority. Please secure your belongings at all times. We have CCTV set up in our public spaces and solid security processes in place. Any problems? Just give us a holler.